Singapore Customs
55 Newton Road #02-01
Revenue House
Singapore 307987

Tel: (65) 6355 2000
Contact: go.gov.sg/customs-doc
www.customs.gov.sg

Notice No: 22/2026 20 Nov 2026

Traders and Declaring Agents

Dear Sir/Madam

TRADENET EXTENDED DOWNTIME

Singapore Customs will be performing system maintenance work for TradeNet. In addition to the usual housekeeping time for TradeNet on Sundays from 4am to 8am, there will be an extended downtime on the following date:

Date	Time	Duration
6 Dec 2026 (Sun)	4 am to 4 pm	12 hours

2 During this period, all applications can still be submitted through TradeNet. Only applications involving amendment, cancellation, refund, Certificate of Origin and stock related permit applications will not be processed, and processing of such applications will resume after the timing indicated above. In addition, the Permit Clearance Enquiry Service (PCES) on Customs eServices will be unavailable during this period. You may perform your enquiry when the service resumes.

3 Please bring the contents of this Notice to the attention of your staff. To minimise disruptions to your business operations, kindly plan in advance and submit your applications before the downtime. We apologise for any inconvenience caused.

Yours faithfully

Teh Thiam Siong
Director, TradeNet Office
for Director-General of Customs
Singapore Customs

(*This is a computer-generated notice. No signature is required.)*
We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at go.gov.sg/customs-doc.